

YOUR RIGHT TO REDRESS

IF WE DON'T RESOLVE YOUR
COMPLAINT WITHIN

15 BUSINESS DAYS

YOU ARE ENTITLED TO APPROACH THE

***CONSUMERS GOODS AND
SERVICES OMBUD***

SHARECALL

0860 000 272

Website : www.cgso.org.za Email : complaints@cgso.org.za



**CONSUMER GOODS
& SERVICES OMBUD**

Fairplay between consumer & supplier

WE UPHOLD
THE CONSUMER GOODS
AND SERVICES INDUSTRY
CODE

**WE ARE PARTICIPANTS
OF THE CONSUMER
GOODS AND SERVICES
OMBUD SCHEME**



CONSUMER GOODS
& SERVICES **OMBUD**

Fairplay between consumer & supplier